



# Bull Warranty Policy

## LIMITED WARRANTY ON BULL OUTDOOR PRODUCTS, INC. PRODUCTS

THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM COUNTRY TO COUNTRY.

This limited warranty can also be found on our web site at: [bullbbq.eu/en/warrantyform.html](http://bullbbq.eu/en/warrantyform.html) and in the owner's/installation manual that we provide with our product.

This limited warranty is subject to the exclusions, conditions and limitations set forth below.

Any implied warranties imposed by law, including without limitation the implied warranties of merchantability and fitness for a particular purpose, are limited in duration to the duration of this express limited warranty. Some countries do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

### WHO MAY USE THIS WARRANTY?

BULL OUTDOOR PRODUCTS, INC. located at address 1011 East Pine St. Lodi, CA. 95240 ("we") extend this limited warranty only to the consumer who originally purchased the product ("you") at the original site of delivery or installation. It does not extend to any subsequent owner or other transferee of the product. It does not apply to products installed in any rental, commercial or non-residential application. Examples of excluded applications include, but are not limited to day care centres, schools, bed and breakfast centres, churches, private clubs, fire stations, club houses, common areas in multi-family dwellings, restaurants, hotels, nursing homes, food service locations and institutional food service locations.

### WHAT DOES THIS WARRANTY COVER?

This limited warranty covers defects in materials and workmanship of the product and product components identified below for the Warranty Periods defined below.

### WHAT IS THE PERIOD OF COVERAGE?

This limited warranty starts on the date of your purchase and lasts for the time period or time periods specified above (the "Warranty Period"). The Warranty Period is not extended if we repair or replace the product. We may change the availability of this limited warranty at our discretion, but any changes will not be retroactive.

### WHAT DOES THIS WARRANTY NOT COVER?

This limited warranty does not cover any damage due to: (a) transportation; (b) storage; (c) improper installation or use; (d) use on improper fuel/gas supply; (e) failure to follow the product instructions or to perform any preventive maintenance; (f) modifications; (g) unauthorized repair; (h) normal wear and tear; or (i) external causes such as accidents, abuse, or other actions or events beyond our reasonable control.





## WHAT ARE YOUR REMEDIES UNDER THIS WARRANTY?

With respect to any defective product claim made during the Warranty Period, we will, in our sole discretion, either: repair or replace such product (or the defective part) free of charge or (b) refund the purchase price of such product. We will not pay for shipping charges for repaired or replacement parts, or for any labour or labour related charges. We will not pay for any accessory products or ancillary products purchased by you for use in connection with the product.

## HOW DO YOU OBTAIN WARRANTY SERVICE?

Thank you for purchasing your Bull Outdoor Product. To validate your Limited Warranty, you must submit the completed the Warranty Registration Form within 90 days from the date of purchase. Registration can be completed on-line at: [bullbbq.eu/en/warrantyform.html](http://bullbbq.eu/en/warrantyform.html) or by sending the completed Warranty Registration Form and copy of your Purchase Receipt or Invoice as proof of purchase to: [AfterSales@Bullbbq.eu](mailto:AfterSales@Bullbbq.eu).

To obtain warranty service, you must submit a warranty claim via email to [aftersales@bullbbq.eu](mailto:aftersales@bullbbq.eu) during the Warranty Period. Warranty claims will not be accepted via fax or phone. Our hours of operation are 08:00 to 17:00 CET.

## LIMITATION OF LIABILITY

THE REMEDIES DESCRIBED ABOVE ARE YOUR SOLE AND EXCLUSIVE REMEDIES AND OUR ENTIRE LIABILITY FOR ANY BREACH OF THIS LIMITED WARRANTY. OUR LIABILITY SHALL UNDER NO CIRCUMSTANCES EXCEED THE ACTUAL AMOUNT PAID BY YOU FOR THE DEFECTIVE PRODUCT, NOR SHALL WE UNDER ANY CIRCUMSTANCES BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES OR LOSSES, WHETHER DIRECT OR INDIRECT. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU

# Bull Outdoor Kitchen Island Warranty Policy

Bull Europe Ltd warrants our island structures to the original purchaser at the original site of product delivery. Under normal residential use of our Island Structure will be free of factory defects in material and workmanship defects for a period of 2 years from the original date of purchase.

This warranty does not cover labour or labour related charges. Warranty claims must be made through the dealer and claimed within the warranty period and found by Bull Europe Ltd to be defective. This warranty shall not apply, nor can we assume responsibility for damage that might result from failure to follow manufactures instructions or local codes, where the appliance has been tampered with or altered in any way or which, in our judgment, has been subjected to misuse, negligence or accident. Implied warranty shall not extend beyond the duration of this written warranty. This warranty is in lieu of all other warranties expressed or implied and all other obligations or liability in connection with the sale of this appliance.





# Bull Grill Warranty Periods

## The following parts are covered for 2 years on all our current gas grill models:

The lid, control panel, grease tray, bezels, knobs, temperature gauge, valves, regulator, flex tubes, rotisserie burner, transformer, and all components of the lighting system.

## The following parts are covered for 3 years on all our current gas grill models:

The manifold, handle end caps, flame tamers, heat shields, and warming rack.

## The following parts are covered for 20 years on all our current gas grill models:

Insert assembly and the grates.

The warranty period for the **grill burners** varies by type:

Cast Stainless Steel Burner	20 Years
Welded Burners	5 Years
Porcelain Coated Burners	3 Years

The warranty period for the **charcoal grill** is **2 years** on all parts, except for the insert assembly, which is covered for **5 years**.

## Component Warranty Periods:

All the parts for our **components/grill carts/refrigerators/kegerators/drawers/doors** are covered for **2 years** with these exceptions:

### Searing Station/Slide in Double Side burner/ Slide in Pro Side burner

- The **grates** are covered for 20 years, the insert for 5 years, and the manifold for 3 years.

### Single Side burner

- The grates are covered for **5 years** and the burner for **3 years**.

### Sidekick Side burner

- The **burner** is covered for **3 years**.

### Pizza Ovens/Islands/Fire Features Warranty Periods

- All the parts and construction materials are covered for 2 years.

**Grill Accessories and Grill Covers do not include a warranty period.**

